

# **EPLA's Policy on Event Registration**

May 2025

## **Terms & Conditions**

Event fees are inclusive of the applicable VAT and are charged per participant. These fees include registration, access to EPLA (European Pharmaceutical Law Association) events, and relevant event documentation. Registration is only confirmed once full payment has been received through the online platform. The organisers reserve the right to reject any application at their sole discretion.

Grounds for rejection may include, but are not limited to:

- the event has reached full capacity;
- the applicant has previously caused disruptions or posed a security risk;
- a history of violating the association's code of conduct or event rules;
- displaying threatening, abusive, or inappropriate behaviour prior to the event (e.g., via email, phone, or social media);
- submission of false, misleading, or incomplete information during registration;
- inability to verify the applicant's identity or organisational affiliation;
- failure to pay the required fees by the stated deadline;
- previous chargebacks or unresolved payment disputes;
- Affiliation with organisations or causes that could harm the association's reputation or create a conflict of interest;
- Participation would raise ethical or legal concerns.

In the event of a rejected application, any fees paid will be fully refunded.

#### **Payment**

Payment must be completed via the online registration platform. If you experience any difficulties with registration, please contact the event organisers at <a href="mailto:communications@epla.eu">communications@epla.eu</a> and all efforts will be made to assist you.

# **Cancellation Policy**

If written notice of cancellation is received at least 14 days before the event, a management fee of €100 will apply. If written notice is received at least 5 days before the event, 50% of the total registration fee will be charged. Cancellations received less than 5 days before the event will be charged the full registration fee.



#### Full refunds shall be issued:

- should the organiser cancel the event with no rescheduled date;
- no substitute service or virtual alternative is provided;
- significant changes to the venue location (ex: different city or country).

### Substitutions (Name changes)

If a registered participant is unable to attend, a substitute may be nominated up to 48h before the event. Written notice must be sent to <a href="mailto:communications@epla.eu">communications@epla.eu</a>. Any difference in registration fees (for example a non-member rate vs. a member rate) will need to be paid in full, in advance of the event.

### **Programme**

The event schedule and speakers are accurate as of the latest version of the programme. The organisers are not liable for changes to the programme due to speaker cancellations or other circumstances beyond their control.

#### **Presentations**

Presentation materials shared during the event are available only to registered participants who attend the event. With the agreement of speakers, these presentations will be sent to participants after the event in a protected PDF format.

#### **Disclaimer**

EPLA is not responsible for any loss, injury or damage to any property, regardless of the cause. This disclaimer does not affect the liability of third parties such as transportation providers or service contractors.

## Force majeure

In the event of cancellation or significant disruption due to circumstances beyond the organisers' control, the organisers cannot be held responsible for any costs, damages or expenses incurred by registrants.

#### **Data Privacy**

Participant information will be processed by EPLA to manage event communications and provide updates on future EPLA events. Photography and video recording may occur during the event. By attending the event, participants give their consent to the use of such media for online publication. For more information, please visit <u>EPLA's Privacy Policy</u>.